

We intend to supply only the highest quality products and believe you will be delighted with your product from www.chiropody.ie. However, if you are unhappy with the product in anyway it can be returned to us following the steps outlined below. We aim to keep the process as simple as possible.

When you purchase online, you have a statutory right to return a product (other than perishable produce or a special order) up to 7 days after your order has been delivered. We can change or cancel your order up until it has been dispatched.

If you return the product in its original packaging (and in its' original condition) within seven working days of the order being received, we will refund you the cost of the product or replace it (if available) as soon as possible following our agreement to do so (excluding cost of postage and transport). You will be responsible for paying for the return carriage of the goods.

All items you wish to return have to be received by us within 14 days of delivery (i.e. the day after the vouched date of dispatch to you). Please include all relevant packing slips and documentation when returning the product.

You will be responsible for the item or items until they reach us. We cannot be held responsible for non-arrival of returned goods.